

JAKUB WAWRZYNIAK



CONTACT

- 📍 Wrocław, Poland
- ☎ +48 667 522 406
- ✉ jwawrzyniak.contact@gmail.com
- 🌐 [linkedin.com/in/jacwawrzyniak](https://www.linkedin.com/in/jacwawrzyniak)

PROFILE

A versatile IT professional with a strong foundation in software engineering and several years of experience as a freelance graphic designer. Proficient in Adobe Creative Suite (Photoshop, Illustrator) and skilled in branding, web design (HTML, CSS, WordPress, React.js), and motion graphics. With a keen eye for detail and problem-solving abilities honed through IT support and network administration, I create visually compelling and technically sound designs. Passionate about blending creativity with technology to deliver impactful digital experiences.

SKILLS

- Adobe (Photoshop, Illustrator, Premiere Pro, After Effects)
- JavaScript
- Blender
- MS Office
- Team Collaboration
- Self-Reliance
- Communication
- Problem-Solving
- Attention to Detail
- English - B2
- Driving Licence

EDUCATION

- UNIVERSITY OF INFORMATION TECHNOLOGY AND MANAGEMENT COPERNICUS IN WROCLAW
BACHELOR OF COMPUTER SCIENCE
- TECHNICAL-ELECTRONIC SCHOOL COMPLEX IN KALISZ
IT SPECIALIST

EXPERIENCE

• GRAPHIC DESIGNER | 2017 - PRESENT **FREELANCER**

Proficiency in Adobe Creative Suite (Photoshop, Illustrator),
Experience with web design (HTML, CSS, WordPress, React.js),
Branding and logo design,
Illustration and digital art,
Print design (brochures, posters, business cards)
Motion graphics (Blender, After Effects),
UI/UX design principles,

• SERVICE DESK SPECIALIST | 2021 - PRESENT **INTRUM SP. Z O.O.**

Responding to and resolving user inquiries and issues via phone, email, or ticketing system,
Proficiency in Service Desk Tools (Jira, ServiceNow),
Developed new processes to increase efficiency,
Operating Systems (Windows, Linux),
Software Installation and Configuration,
Remote Desktop Support,
Hardware Troubleshooting,
Managing user accounts and permissions in Active Directory,
ITIL Practices,
Preparing MS Office reports,
Scripting (PowerShell, Bash)

• PROCESS INNOVATION | 2021 - 2021 **LG ENERGY SOLUTIONS**

SQL and Database Management,
Scripting and Automation (Python, PowerShell),
Collecting and analyzing data to identify process inefficiencies and improvement opportunities,
Presenting findings and recommendations to stakeholders, including senior management,
Analyzing business processes and identifying opportunities for automation and improvement
Collaborating with cross-functional teams to implement process improvements based on data insights,